

#### PATIENT ACCESS AND REIMBURSEMENT SERVICES

# Your dedicated resource and support team

Ready to help answer your specific questions and find comprehensive solutions throughout the access process—from benefits identification to appeals support.



Click, Call, or Connect MyOcuCare.com

Dextenza® (dexamethasone ophthalmic insert) 0.4 mg for intracanalicular use

### COMMITTED TO YOU AND YOUR PATIENTS

#### **BENEFITS IDENTIFICATION**

• A full report, including insurance coverage, within 2 business days.

#### **CLAIMS ASSISTANCE**

• Helping address your questions up front. Receive coding and billing guidance before a claim is submitted.

#### **APPEAL ASSISTANCE**

• Individualized guidance on appeal submission and assistance with documentation and forms. We track the status of appeals and clearly communicate results and next steps.

#### PRIOR AUTHORIZATION (PA) ASSISTANCE

• If a PA is necessary, we provide access to helpful forms and assistance with payer requirements to facilitate approval. We track the status of PAs and clearly communicate results and next steps.

#### PATIENT ASSISTANCE PROGRAM

 Assistance for all qualifying patients. OcuCare will help determine patient eligibility and investigate options.

#### **COMMERCIAL ASSURANCE PROGRAM**

 Designed to assist eligible\* patients, who have coverage for DEXTENZA (J1096) through a commercial insurance plan<sup>†</sup>.

#### PRODUCT REPLACEMENT PROGRAM

 Product Replacement Program for damaged or unusable product

Dextenza<sup>®</sup> (dexamethasone ophthalmic insert) 0.4 mg for intracanalicular use

- \* The DEXTENZA Commercial Assurance Program patient benefit is not available for patients with any government insurance including but not limited to Medicare, Medicaid, Medicare Advantage (Medicare Replacement) plans.
- <sup>†</sup> Up to the provider/facility acquisition cost (not to exceed \$605). Program applies to the drug only. Commercial Assurance Program (CAP) claims will apply towards Ocular's Rebate Program tiers; however, a unit will not be eligible for a rebate under Ocular's Rebate Program if the CAP reimbursement equals the acquisition cost.





## REIMBURSEMENT ROADMAP

We recognize that every care setting is unique. We support you and your team with your specific needs.





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### KEY PARTICIPANTS IN THE PROCESS

#### SURGICAL OR OFFICE SITE

- Orders DEXTENZA from a DEXTENZA distributor
- **Manages** DEXTENZA inventory and administration to patient
- **Responsible** for claim submission and reimbursement management

#### DISTRIBUTOR

- Establishes payment terms
- Fulfills DEXTENZA order for provider
- Charges provider for DEXTENZA order

#### PAYER

- **Establishes** reimbursement protocols for DEXTENZA and services
- Defines benefit and authorization standards
- **Processes** claims and reimbursement for provider and facility

Refer to the **Reimbursement Guidebook** for more information, and don't forget to order DEXTENZA from your distributor for timely delivery.



Learn More About Patient Access and Services at **DEXTENZA.com.** 

 Phone:
 1-877-286-2207
 Fax:
 1-855-518-7564

 www.MyOcuCare.com
 www.DEXTENZA.com



#### PROVIDING COMPREHENSIVE SUPPORT

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MyOcuCare.com for 24/7 online access to interactive tools designed to help you throughout the access and reimbursement process

#### CALL OR FAX

Call 877-286-2207 or fax 855-518-7564 Monday - Friday, 8:00AM - 6:00PM ET

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Directly with your Field Reimbursement Manager or OcuCare Case Manager



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