

**INTRODUCING**

# Dextenza<sup>®</sup> 360<sup>™</sup>

**Patient Access and Services Overview**

## **YOUR DEDICATED RESOURCE AND SUPPORT TEAM**

Ready to help answer your specific questions and find comprehensive solutions throughout the access process—from benefits identification to appeals support.



**Click, Call, or Connect**

**Dextenza<sup>®</sup>**  
(dexamethasone ophthalmic insert) 0.4 mg  
for intracanalicular use

# COMMITTED TO YOU AND YOUR PATIENTS

## PROVIDING COMPREHENSIVE SUPPORT



### Benefits Identification

A full report, including insurance coverage, within 2 business days



### Claims Assistance

Helping address your questions upfront. Receive coding and billing guidance before a claim is submitted, assistance with monitoring claims, clearly communicated results, and payment details



### Prior Authorization (PA) Assistance

If a PA is necessary, we provide access to helpful forms and assistance with payer requirements to facilitate approval



### Appeals Assistance

Individualized guidance on appeals submission and assistance with documentation and forms. Tracks status of appeals and clearly communicates results and next steps



### Financial Assistance Programs

Offers assistance for all qualifying patients. DEXTENZA360 will help determine patient eligibility and investigate options

## MAKING DEXTENZA360 SUPPORT CONVENIENT FOR YOU



### Click

[DEXTENZA360.com](https://www.dexENZA360.com) for 24/7 online access to interactive tools designed to help you throughout the access and reimbursement process



### Call or Fax

**800-339-8369** (800-DEXTENZA) or **fax 855-518-7564**, for your dedicated Case Manager Monday–Friday, 8:00 AM–8:00 PM EST/EDT



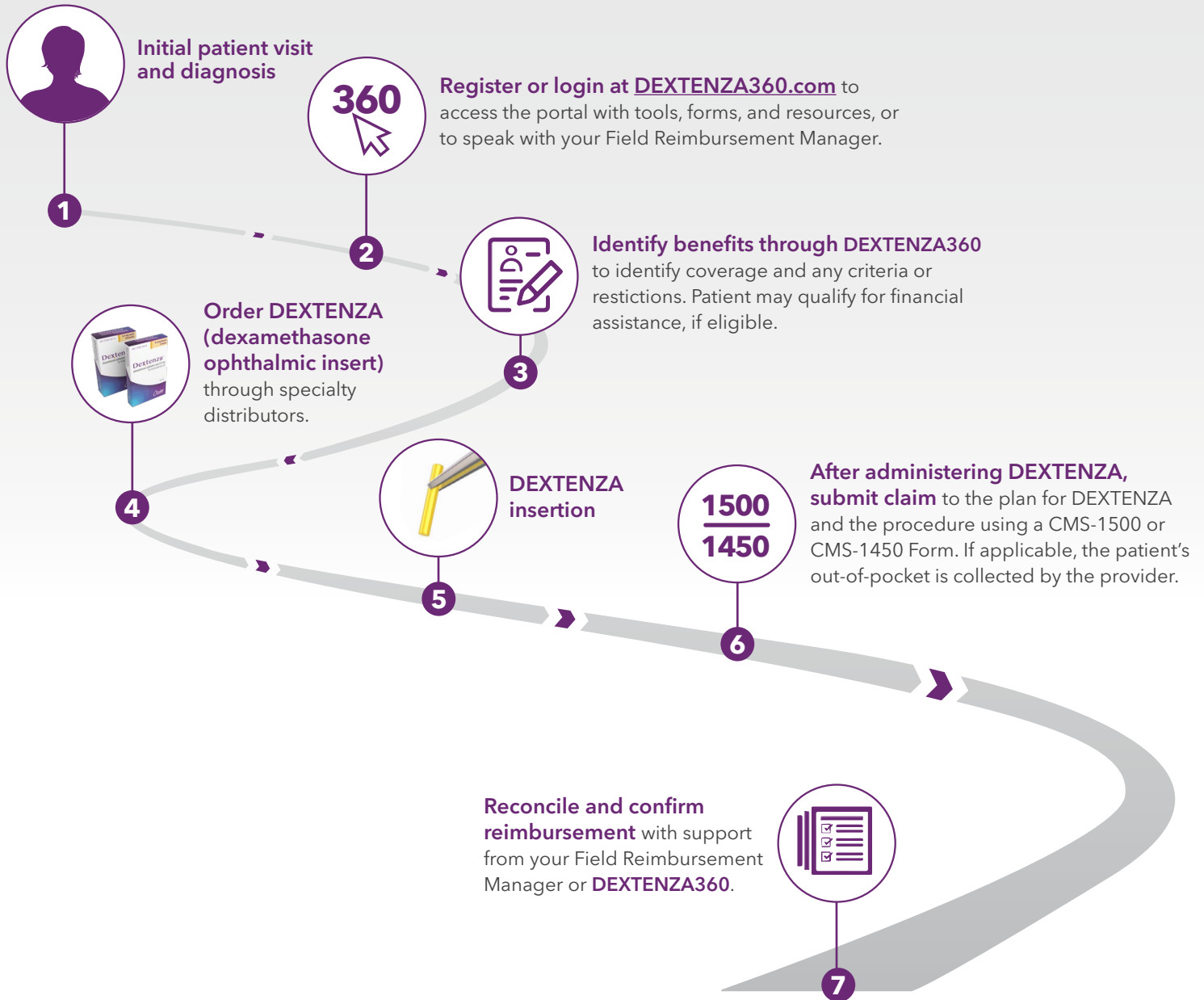
### Connect

Directly with your Field Reimbursement Manager or DEXTENZA360 Case Manager

# SEAMLESS SUPPORT THROUGHOUT THE REIMBURSEMENT PROCESS

## WE RECOGNIZE THAT EVERY OFFICE IS UNIQUE

We support you and your team's specific needs



### TIP TO REMEMBER

Customers are responsible for determining the appropriate coding and submission of accurate claims.

This information is provided for general informational purposes and is not a directive, guarantee of coverage, or a substitute for an independent clinical decision.

# KEY PARTICIPANTS IN THE PROCESS



Patient Access and Reimbursement Services

## Surgical or Office Site

- **Orders** DEXTENZA from a DEXTENZA distributor
- **Manages** DEXTENZA inventory and administration to patient
- **Responsible** for claim submission and reimbursement management

## Distributor

- **Establishes** payment terms
- **Fulfills** DEXTENZA order for provider
- **Charges** provider for DEXTENZA order

## Payer

- **Establishes** reimbursement protocols for DEXTENZA and services
- **Defines** benefit and authorization standards
- **Processes** claims and reimbursement for provider and facility

Refer to the **Billing and Coding Guide** for more information, and don't forget to order DEXTENZA from your distributor for timely delivery.

Connect with your Field Reimbursement Manager for a demo of [Dextenza360.com](https://www.dextenza360.com).



Learn More About Patient Access and Services at [DEXTENZA.com](https://www.dextenza.com).

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